



10: Define Transactional Leaders.

11: Define Transformational Leaders.

12: Define Charismatic Leaders.

13: Explain Visionary Leadership.

14: Define Empowerment.

15: Explain how National Culture is an important situational variable.

16: Define Emotional Intelligence and how it relates to job performance.

17: What is Trust and why is it so important?

18: Identify suggestions for Building Trust.

Briefly share your thoughts on how the material outlined in this chapter can impact your life: