

Name: \_\_\_\_\_

## **Fundamentals of Management**

### **Chapter Eight: Managing Change and Innovation**

- 1: What is Organizational Change? Define three types.
  
- 2: Why do organizations need to change?
  
- 3: Who initiates organizational change?
  
- 4: Define the Calm Waters Metaphor, and type of change needed.
  
- 5: Define White-Water Rapids Metaphor, and type of change needed.
  
- 6: Do managers face a world of constant and chaotic change?
  
- 7: Define Organizational Development and explain methods in how it is utilized.
  
- 8: Explain the four reasons why people resist organizational change?

- 9: Identify and define the six techniques often used in reducing resistance to change.
- 10: Define Stress and identify the three symptoms typically associated with workplace stress.
- 11: Identify and define job-related factors leading to stress.
- 12: Identify and define personal factors leading to stress.
- 13: Explain how stress can be reduced.
- 14: Define Innovation and its importance to continued success.
- 15: Define Creativity and explain how it relates to Innovation.
- 16: Identify and define the Variables that Stimulate Innovation.
- 17: Explain how Design Thinking influences Innovation.

Briefly share your thoughts on how the material outlined in this chapter can impact your life: