

Name: \_\_\_\_\_

**Human Relations in Organizations**

**Chapter Two: Personality, Stress, Learning, and Perception**

Describe the Personality Affect:

Describe the difference between Type A and Type B Personalities:

Define Locus of Control:

Identify and describe the traits found in the Big Five Model of Personality:

Define Stress and Stressors and explain the Positive Side of Stress:

Identify and describe the components of Emotional Intelligence:

Identify the Four Learning Styles and Explain:

Define Perception:

Identify and describe the six Biases in Perception:

What is Perceptual Congruence?

What is the Four-Minute Barrier and why is it important?

Describe the potential impact of the Image you Project:

Briefly share your thoughts on how the material outlined in this chapter can impact your life: