

Name: _____

Human Relations in Organizations

Chapter One: Understanding Behavior, Human Relations, and Performance

1: Define the Goal of Human Relations:

2: Identify three Myths about Human Relations, and share your perspective on the Realities:

3: Describe the Total Person Approach:

4: Describe the Systems Effect:

5: Briefly describe how Human Relations has evolved over the years:

6: Explain why being Likable is important:

7: Identify and describe the 10 Human Relations Guidelines:

8: What are the three alternatives you have when you decide to resolve a Human Relations problem?

9: Briefly share your thoughts on how the material outlined in this chapter can impact your life: