

Name: _____

Human Relations in Organizations

Chapter Eleven: Team Dynamics, Creativity, Problem-Solving and Decision-Making

Define Teamwork:

Describe the Team Performance Model:

Define Team Structure and its four components:

Define Team Dynamics and its six components:

Define Group Roles and their Implications for Leaders:

Identify the five areas in which Planning a Meeting is needed:

Identify and describe how handle Problem Team Members:

Describe the difference between Problem-Solving and Decision-Making:

Identify and describe three Decision-Making Styles:

List the five steps in the Decision-Making Model:

Describe the difference between Creativity and Innovation:

Identify and describe the stages in the Creative Process:

Describe Brainstorming:

Identify some Advantages and Disadvantages of using groups to make decisions:

Briefly share your thoughts on how the material outlined in this chapter can impact your life: