

Name: _____

Fundamentals of Management

Chapter Fourteen: Foundations of Control

- 1: Define Control.

- 2: Explain how Planning is linked to Control.

- 3: Explain how effective Control systems relate to Empowering Employees.

- 4: Explain how Control methods can Protect the Workplace.

- 5: Define the 3-Step Control Process.

- 6: Identify and explain the methods a manager may use to Measure employee performance?

- 7: Identify the two Control Criteria applicable to any management situation.

- 8: Why is it important to Compare Actual Performance to Planned Goals?

9: Explain Range of Variation (ROV) and its impact on management decision-making.

10: Identify and define three courses of action managers can choose depending upon ROV.

11: Define Feed-Forward Control.

12: Define Concurrent Control.

13: Define Feedback Control.

14: Identify and explain the two main reasons why Budgets are used.

15: Why is Information used?

16: Define the Balanced Scorecard approach.

17: Explain why it is important to Monitor Employees.

Briefly share your thoughts on how the material outlined in this chapter can impact your life: